



Janma Foundation

Healing Hearts With Helping Hands

Social Impact Assessment (SIA) Report

CYIENT DLM CSR CONTRIBUTION TO EDUCATION AND DIGITAL LITERACY INITIATIVE

CYIENT FOUNDATION (CF) a Not for profit charitable organization

IMPLEMENTING AGENCY: CYIENT FOUNDATION (CF)

SPONSOR: CYIENT DLM

TECHNICAL ASSISTANCE FROM: "SURGE IMPACT FOUNDATION (SIF) IS A SECTION 8 COMPANY WHICH AIMS TO ENABLE INDIVIDUALS & INSTITUTIONS TO ACHIEVE SUSTAINABLE DEVELOPMENT GOALS (SDG) BY 2030.

EXECUTIVE SUMMARY:

Cyient Foundation through NOTIFICATION FOR SOCIAL IMPACT ASSESSMENT (SIA) ;
NUMBER: CF/ CSR00004617/01032025/EDU/ITL/ENV : Dated: 01-03-2025 notified that the
Social Impact Assessment shall be carried out in consultation with the concerned Government
Schools Administration, Local community and in Gram Panchayats where the impact is created.

S.No	Topic
1.	Objective & Limitations of the study
2.	Project Details and Demography
3.	Research Methodology
4.	Survey Details
5.	Main findings
6.	Recommendations
7.	Conclusion

INTRODUCTION AND PROJECT BACKGROUND:

To achieve long-term, holistic development of the community by facilitating access to quality education, provide IT Literacy and ICT / IoT access to the Government Schools children in Cyient DLM adopted schools.

Cyient DLM through Cyient Foundation had adopted 4 government schools to make government schools the preferred place to learn by providing supplementary teachers, necessary amenities, WASH facilities for the girl child, and ICT infrastructure.

Cyient Foundation aims to improve the quality of education and reduce the dropout rates by supporting education of underprivileged children through adopted schools.

CYIENT DLM believes in giving back to society in a measure that is proportionate to its success in business. CYIENT DLM CSR activities are implemented through CYIENT FOUNDATION.

- ▶ CYIENT DLM CSR activities are directed towards the benefit of different segments of society, specifically covering the deprived, underprivileged, and unemployed women/girls. It is aimed at providing equal opportunities and, thereby empowering them towards a dignified life.
- ▶ Cyient Foundation (formerly Infotech Enterprises Charitable Trust) executed on March 27, 2002, at Hyderabad in the former united Andhra Pradesh by its Founder & Executive Chairman B. V. R. Mohan Reddy.
- ▶ Since its inception almost 23 years ago, the Cyient Foundation has conceptualized and enabled various social initiatives, aims to facilitate access to quality education, skill development, community development and participate in projects with business-aligned social innovation, and invest in environmental development projects.
- ▶ Cyient Foundation had issued notification to Janma Foundation and its technical partners Digital Empowerment Foundation Hyderabad to conduct the impact assessment of the Education, and IT Literacy and Community Development Initiatives.

OBJECTIVE AND SCOPE OF STUDY:

The overall objective of the study is to evaluate the impacts created by Cyient CSR activities through its Project on Education and Digital Literacy Initiatives

Specific Objectives:

- ▶ To understand the benefits and challenges of the Schools Adoption initiative
- ▶ To understand the benefits and challenges of the Cyient Digital Centers
- ▶ To identify the gaps in operationalization and implementation of Cyient Digital Centers
- ▶ To recommend corrective measures to strengthen the programme and improve the programme implementation
- ▶ To bring out likely impact from the projects assigned through SIA Request
- ▶ Assess the social impact created and recommend for improvements if any

SIA : FY 2024-25:

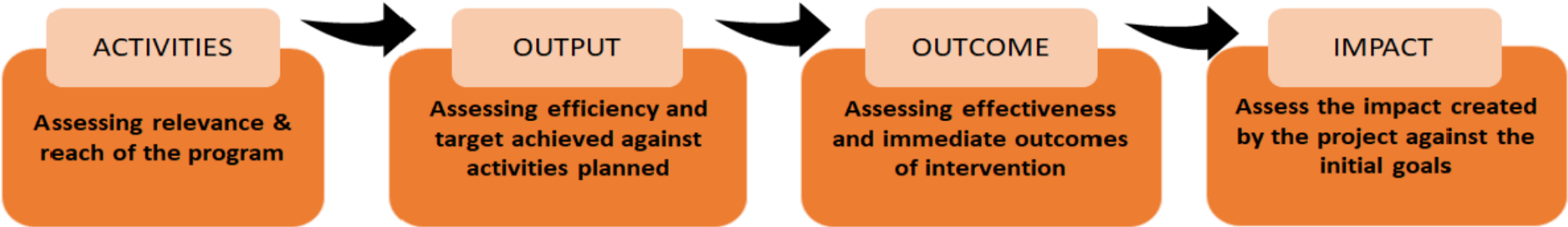
The Projects / Activities undertaken for the study for the FY2024-25, to measure the impact created in the year and comparison data for the previous years.

The major activities and geographies part of the SIA are defined.

- ▶ **Education Initiatives:** As on date Cyient had adopted 4 Government Schools in and around Cyient DLM Facilities, the adopted schools provide quality primary and secondary education to underprivileged children belonging to economically weaker sections of society.
 - ▶ The schools are provided ICT/IoT facilities
 - ▶ WASH (water, sanitation hygiene facilities)
 - ▶ Digital Pedagogy and educational aids
 - ▶ Nutritional supplements support
 - ▶ Necessary school infrastructure like building and labs.

ASSESSMENT FRAMEWORK:

As part of the SIA followed the frame work and appoint the agencies competent enough to conduct the survey and collect the required evidences, appointed sub agencies Janma Foundation, Cheyutha, Nirmaan and Digital Empowerment Foundation Hyderabad for the assignment.



SPECIFICATIONS OF THE LOCALITY / GEOGRAPHY				
STATE	DISTRICT	MANDAL	LOCALITY / VILLAGE	REMARKS
TELANGANA	RANGA REDDY	SHAMSHABAD	SHAMSHABAD	ADOPTED SCHOOLS
KARNATAKA	MYSORE	SRIRANGAPATTANA	BASTIPURA, MANDYA	CYIENT DIGITAL CENTRES ADOPTED SCHOOLS

METHODOLOGY:

A qualitative approach was adopted for this study to understand field issues holistically and present them comprehensively in the report.

In terms of primary data collection, the team used the following tools

- ▶ Key informant interviews (KII): To access the views of the key decision makers and stake holders at the ground / local level
- ▶ Focus Group Discussions (FGD): To understand the beneficiaries perception on the initiative, its benefits and challenges
- ▶ Telephonic Interviews: To understand the views of participants, stakeholders and Community Members
- ▶ Survey Questionnaire & Written Questionnaire: Take the feedback from the beneficiaries like Children Studying in Schools, Teaching Staff and Support Staff. Community participating in Digital Literacy trainings, their family members and local administration.



Limitation of the study: The current assessment study is conducted in Cyient Adopted Schools, Cyient Digital Centres and neighbouring communities.

ANALYSIS AND FINDINGS:

The summary of the various methods are consolidated and presented to the sponsor of programs

S.No.	Respondents	Method	Total	Remarks
1	Headmasters	Interview / Survey	4	Survey conducted in 4 Cyient Adopted Schools located in Telangana AND Karnataka 4 Types of Schools: UPS - Upper Primary School MPHS - Mandal Parishad High School ZPHS - Zilla Parishad High School Govt.HS - Govt. High School
2	Teachers	Interview / Survey	21	
3	School Students	Survey Questionnaire	315	
4	Students Parents	Survey Questionnaire	109	
5	Community Members	Survey Questionnaire	162	

ANALYSIS AND FINDINGS:
Main Findings:
Teaching Assistance – Cyient Appointed Vidya Volunteers

Teacher student ratio	UPS	ZPHS	Govt. HS	MPHS
Academic Year 2023-24	1:47	1:49	1:45	1:50
Academic Year 2024-25	1:39	1:38	1:37	1:37

- Academic Year (AY24-25)- Cyient Foundation interventions brought the teacher to student ratio : under 1:40 which is ideal ratio
- Due to the current academic year intervention, continue to maintain the ideal teacher student ratios, this has shown the consistent efforts into Education Interventions of Cyient Foundation through Cyient DLM CSR Grants as part of the FY2024-25 project. The consistency maintained across all schools. As per the RTE Act, 2009, the recommended teacher student ratio is 1:30 for Primary, 1:35 for Upper Primary and 1:30 for High Schools

ANALYSIS AND FINDINGS:

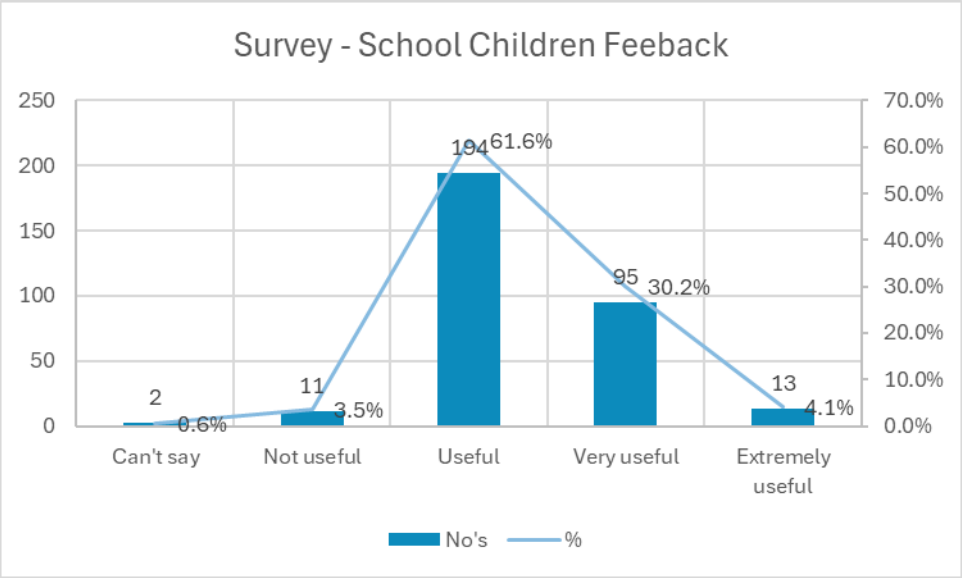
Government Teaching Staff feedback on Cyient Vidya Volunteers:

S.No.	Impact of Cyient Vidya Volunteers in schools	% Headmaster in favour	% Teachers in favour
1	Reduced burden on teachers	80.5%	85.5%
2	Better learning retention of students	84.8%	84.7%
3	Increased student teacher ratio	100%	90.3%
4	Increased support for specific subjects	83.7%	89.7%
5	Increased support to school for effectively carrying out administrative work	84.0%	82.8%
6	Increased support in implementing extra-curricular activities for students	83.5%	82.9%

ANALYSIS AND FINDINGS:**Student's feedback on Cyient Vidya Volunteers:**

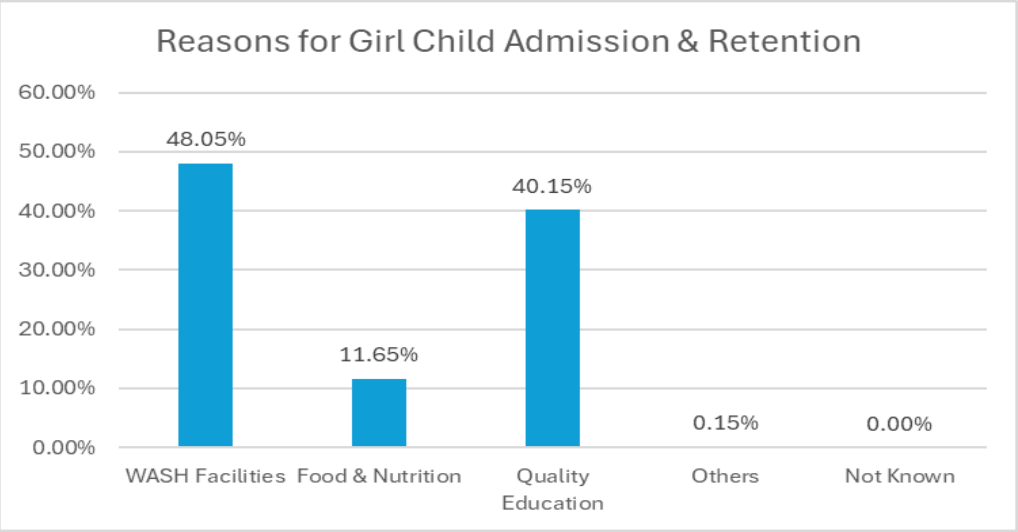
S.No.	Impact of Cyient Vidya Volunteers in schools	% Students in favour
1	Cyient Vidya Volunteers Approachability & Availability	91.5%
2	Teaching Standards of Cyient Vidya Volunteers are good	94.9%
3	Assisting the students in special classes	100%
4	Increased support for specific subjects	93.7%
5	Increased support to children during lab work	92.5%
6	Increased support in sports and extracurricular activities	90.2%

ANALYSIS AND FINDINGS:
School Children Satisfaction and Teachers Feedback on the additional facilities provided by Cyient in Schools.
Students Satisfaction – on the WASH Facilities, Teaching Aids , Supplementary Teaching Staff and Nutritional Supplements / Food Supplements etc.



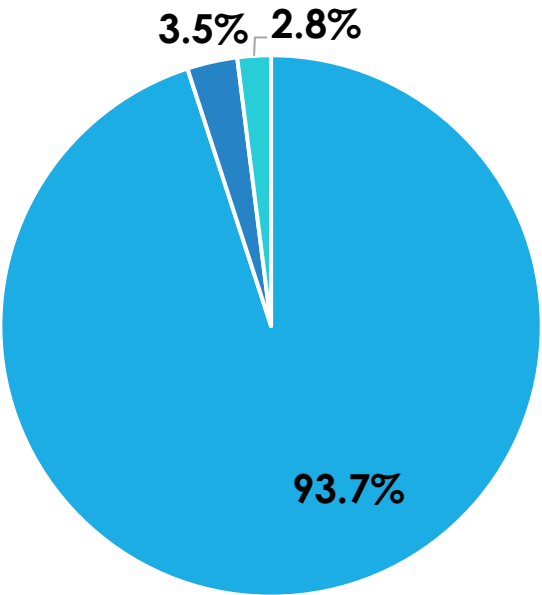
Total 315 school children including primary and high schools participated in the survey

- Due to the intervention, the student attendance has improved and the children participation after school activities and academics has improved over 85.5%
- Out of 315 participants in the survey over 302 (close to 96%) found the intervention is useful

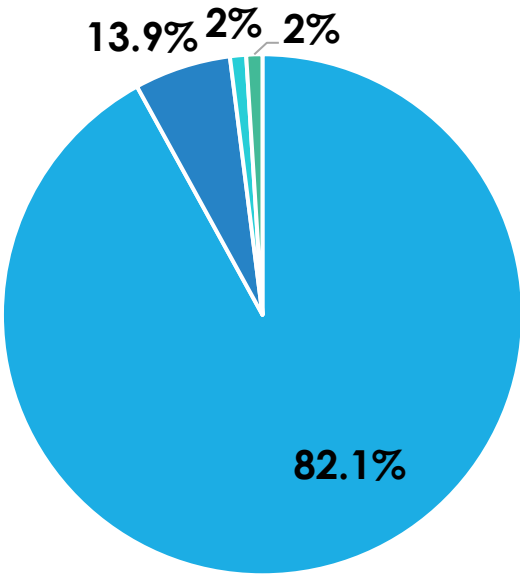


ANALYSIS AND FINDINGS: Health and Hygiene facilities – Cyient Providing WASH Facilities in Schools, clean sanitation, safer drinking water and hygiene kitchen
Students, Parents and Teaching Staff Feedback on the WASH facilities, Sanitation, Drinking water and cleanliness.

Adequate Facilities & Care Taken



Cleanliness of Facilities - WASH



- Yes
- No
- Not Sure
- Regularly Clean
- Mostly Clean
- Are Not Clean
- Need Repairs

Total 315 Students across the schools and 21 teaching staff participated in the survey

- Over 96% of students and teaching staff felt that there are enough washrooms and are in cleanliness in their school.

CONCLUSION:

conclusion of the SIA Request received from Cyient Foundation through NOTIFICATION FOR SOCIAL IMPACT ASSESSMENT (SIA) : NUMBER: CF/ CSR00004617/01032025/EDU/ITL/ENV : Dated: 01-03-2025

The study has attempted to assess the impact of the CYIENT DLM CSR initiatives in Education and Digital Literacy Programs through various analytical approaches. It has observed the various factors that have helped / hindered the program to achieve the desired outcomes.

- (i) Cyient DLM CSR Interventions through Cyient Foundation serving the core purpose for the school children / community / public
- (ii) It has the positive social impact in terms of providing quality education to the deprived communities , girl child enrolment has increased and pass percentage has improved in Cyient DLM Adopted schools.
- (iii) Identified that the community participation is minimal that can be improved through community mobilization drives.
- (iv) The data is tracked and no grievances aroused through the interventions, all the initiatives are helps the community without compromising on the sentiments / assets and livelihoods.
- (v) Minor grievances from the community however collecting the feedback helps the improvement.



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END

THANK YOU!

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